

Operation Support Manager

PNO Group, Copenhagen

PNO is the Nordic's largest trailer rental company. We are a family-owned company established in 1975 with our head office in Copenhagen, and with branches in Germany, Finland, Norway, Sweden, Denmark, Holland, and Poland.

Our purpose is to lead the transition to sustainable freight, and we strongly believe that PNO can be a key driver of change in the logistics industry. To best serve our customers, we are expanding our scope and looking for an experienced Operation Support Manager based in Copenhagen.

About the job

You will work closely with the local team in Copenhagen and the teams in the other PNO territories. In this role, you will play a vital role in the continuous work to provide best-in-class operational services for external and internal stakeholders at the lowest possible cost without compromising the high up-time on our fleet. Through your cost analysis and understanding, you will manage, develop and support the business with initiatives that create value and efficiency that matters to stakeholders (customers and partners) and PNO. You will also identify and resolve potential problems with the relevant parties and introduce the right solutions and best practices on your own and in cooperation with others. To be successful in this role, you are a team player who works in a structured manner to ensure timely and professional deliveries. The overall goal is to improve organizational performance based on efficient optimization of operational business processes.

At PNO, we are looking for smart people who are curious at heart and always looking for new ways of doing things. In a nutshell, we are a human-centered organization looking for team players who bring their honest selves to work every day.

Responsibilities

- Lead projects across countries and able to present complex things in a "light and understandable way"
- Inspire and motivate people to gain the best outcome
- Understand the high value of partnerships and always aim for a "win-win solution" embedding PNO values

- The ability to drive value through the proper processes
- Experience within technical operation excellence.
- Flair for numbers and loves to go into detail analyzing data to improve operations further
- Timely monthly deep-dive reporting to countries and management
- Support our commercial team by optimizing trailer specifications and providing detailed M&R costs to secure optimal rental pricing
- Reporting to our COO, Thomas

Skills & experiences

- A high degree of self-motivation, proactive attitude
- Excellent problem-solving skills to customer and/or supplier issues
- Independent but a team-player
- Responsible and dedicated to the tasks and the team
- A good understanding of different cultures
- Attention to detail - is timely and effective with operational processes
- Excellent communication and interpersonal skills
- The ability to multitask and prioritize
- Creative intelligence - engage in questioning and observing.

Background

- The preferable candidate has a minimum of +3 years of operational experience within the transport & logistics or automotive business
- The preferable candidate has worked in an organization across different countries and cultures

Benefits

- Competitive salary and meaningful work
- Flat and dynamic organization
- Ongoing career development

How to apply

Send your formal application and resume to Solvej Lee Ørnstrand, Head of People, Communication, and Sustainability, at solvej@pnorental.com. We are reviewing applications as they come until we find a match.

PNO is committed to providing employees with a work environment free of discrimination. We are committed to working with people of every race, color, age, religion, sex, sexual orientation, gender identity/expression, national origin, and status as an individual with a disability.