

Technical Agent

PNO is the Nordic's largest trailer rental company. We are a family-owned company established in 1975 with our head office in Copenhagen, and with branches in Germany, Finland, Norway, Sweden, Denmark, Holland, and Poland.

Our purpose is to lead the transition to sustainable freight, and we strongly believe that PNO can be a key driver of change in the logistics industry. We're a B Corp-certified company, committed to putting people and the planet first while fostering an inclusive and supportive workplace.

ABOUT THE JOB

As an Operations Technical Agent, you are responsible for the day-to-day management and maintenance of PNO's customer trailer fleet. You ensure trailers are kept in safe, roadworthy condition while keeping costs under control.

You oversee the full maintenance lifecycle - from identifying a repair need, creating a work order, and coordinating with external workshop partners, through to cost control and invoicing. You are the key link between our customers, workshop partners, and internal operations team.

Day-to-day you approve work orders, monitor tire compliance, handle breakdowns, and ensure repair costs are recovered from customers where applicable – always with an eye on keeping variable costs within target.

To be successful in this role, you are a team player who can engage with different parties and drive toward a practical conclusion that works. You work in a structured manner to ensure timely and professional deliveries. Getting things done is an important aspect of both PNO in general and this role in particular, so you should not shy away from rolling up your sleeves when needed.

At PNO, we are looking for smart people who are curious at heart and always looking for new ways of doing things. In a nutshell, we are a human-centred organisation looking for team players who bring their honest selves to work every day.

WE ARE LOOKING FOR

- Someone that has a solid technical understanding of trailers and workshop repairs
- Thinks commercially and actively works to keep maintenance costs within target
- Communicates confidently with workshop partners, customers, and internal teams across markets
- Is structured and detail-oriented when managing work orders, approvals, and invoicing
- Takes ownership and follows through - from identifying an issue to resolving it
- Fluent in German and English – additional European languages are a plus given our cross-market setup

BENEFITS

- An organization with smart and thoughtful individuals
- Flat and dynamic organizational culture
- Competitive salary and meaningful work
- Company healthcare insurance and pension plan

THE INTERVIEW PROCESS

1. Meet & greet with Head of Fleet, Jan Bo Eriksen & Country Manager
2. Personality and culture test and an interview with our COO, Christian Jonsson and CIO, Solvej Lee Ørnstrand.

HOW TO APPLY

Send your formal application and resume to our Recruitment Coordinator, Ibrahim Ces, at ibrahim@pnorental.com. We encourage you to view our [videos](#) before submitting your application. We are reviewing applications as they come until we find a match. PNO is committed to providing employees with a work environment free of discrimination.

We are committed to working with people of every race, color, age, religion, sex, sexual orientation, gender identity/expression, national origin, status as an individual with a disability.